



CloudWorks Integration

REST API User Manual

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Table of Contents

1. Introduction	3
2. Getting Started	3
2.1 Base URL and Ports	3
2.2 Authentication	3
2.3 Conventions	3
3. Response Codes and Error Handling	4
4. Endpoint Reference	4
4.1 General Functions	4
4.2 Script Command Functions	7
4.3 Tank Table Functions	8
4.4 Zone Functions	9
4.5 Site Functions	10
4.6 User Functions	12
4.7 Device Functions	14
5. getDeviceData — Application Data Reference	17
5.1 Common Response Envelope	17
5.2 Hourly Summarisation (summarise=true)	17
5.3 Application Field Reference	18
6. getDeviceInformation Field Reference	27
6.1 Basic Device Fields (basicData=true)	27
6.2 Full Device Fields (basicData=false)	27
7. Appendix — Value Reference	29
7.1 Status Values	29
7.2 Practical Notes	29

1. Introduction

The CloudWorks Integration application embeds a REST API server that gives external systems full access to the CloudWorks device estate: zones, sites, devices, users, live communications status, remote commands and the complete datalog history for every supported device application.

The API is hosted inside the CloudWorks Integration application itself (ASP.NET Core / Kestrel running on a background thread). It starts automatically with the application and listens on the configured HTTP and/or HTTPS ports.

All requests and responses use JSON unless stated otherwise. The API is stateless: every request must carry the API key header described in Section 2.

2. Getting Started

2.1 Base URL and Ports

The server listens on all network interfaces (0.0.0.0). Default ports are HTTP 18500 and HTTPS 18501; both are configurable in the CloudWorks Integration System Setup screen. A port set to 0 disables that listener.

```
http://<server>:18500/api/<endpoint>  
https://<server>:18501/api/<endpoint>
```

Use **getServerConfiguration** to discover whether secure (HTTPS) communications are available and which secure port to use.

2.2 Authentication

Every call must include the API key in the **X-API-Key** HTTP header. The key identifies the customer database the request is executed against — all data returned or modified is automatically scoped to that database.

```
X-API-Key: <your API key>
```

Requests without a valid key receive **401 Unauthorized** with no body.

2.3 Conventions

- GET endpoints read data; POST endpoints create, modify or delete data.
- Parameters are passed either in the URL query string or as a JSON request body — each endpoint entry in Section 4 states which.
- Save endpoints (saveZone, saveSite, saveUser) are upserts: they update the record when the key exists and insert it otherwise. All body fields must be present.
- Dates are supplied in one of the accepted formats: ISO yyyy-MM-dd[HH:mm[:ss]] (a T separator is also accepted) or dd/MM/yyyy[HH:mm[:ss]]. Any other date format is rejected with 400 Bad Request. Decimal values always use a dot as the decimal separator, regardless of server regional settings.
- Datalog query dates (getDeviceData, deleteDatalog) are interpreted in the site's local time zone and converted to UTC internally; returned datalog timestamps are in site local time.
- getCommsRegister returns lastSeenUTC in UTC; getDeviceData returns lastSeen converted to site local time.
- Boolean query parameters accept true / false; any other value (or an omitted parameter) is treated as false.
- Code parameters (deviceCode, siteCode, zoneCode, userCode and similar) may only contain letters, digits, dash, underscore, dot and space, up to 32 characters. Anything else is rejected with 400 Bad Request before the database is queried.

- Datalog date ranges (getDeviceData, deleteDatalog) must have startDate on or before endDate, dates between 2016 and the near future, and may span at most 400 days per request.
- All fractional numeric values in responses are rounded to 3 decimal places, except latitude / longitude values which are returned to 6 decimal places.

3. Response Codes and Error Handling

Status	Meaning	Body
200 OK	Request succeeded	JSON object, plain text (sendRemoteCommand) or empty (action endpoints)
400 Bad Request	Invalid or missing parameter, unknown record, or a documented business error	Plain-text reason, e.g. "Device Code is blank", "Device 123 not found in the database", "deviceCode contains invalid characters", "Date range too large - maximum 400 days per request"
401 Unauthorized	Missing or invalid X-API-Key header	Empty
500 Problem	Unexpected server error	Problem JSON with the message "Requested command threw an unexpected exception"

Client code should treat any non-200 response as a failure and read the body text for the reason where present.

4. Endpoint Reference

The API exposes 33 endpoints in seven functional groups. Each entry below lists the HTTP method and route, the parameters, the response, and an example call.

4.1 General Functions

pingServer

GET /api/pingServer

Verifies that the server is reachable and that the supplied API key is valid. Use this as a connectivity / health check before making other calls.

Parameters: none (API key header only).

Response: 200 OK with an empty body when the server is up and the API key is valid; 401 Unauthorized when the key is missing or invalid.

```
curl -H "X-API-Key: <your key>" http://myserver:18500/api/pingServer
```

getServerConfiguration

GET /api/getServerConfiguration

Returns the server and database connection details associated with the supplied API key. Client applications use this to discover the secure (HTTPS) port, the direct TCP communications port and the database connection settings.

Parameters: none (API key header only).

Response: 200 OK with a JSON Server Configuration object:

Field	Type	Description
message	String	General message about the data
secureCommsAvailable	Boolean	True when an HTTPS port is configured on the server
securePort	Integer	Secure (HTTPS) API port
serverVersion	String	Server software version
serverCommsPort	Integer	Server direct TCP communications port
databaseServer	String	Database server name / public IP
databasePort	Integer	Database TCP port
databaseName	String	Database name for this API key
databaseUsername	String	Database username
databasePassword	String	Database password
databaseCode	String	Database code associated with the API key

Note: The response contains live database credentials. Treat the output as sensitive and never log or display it.

```
curl -H "X-API-Key: <your key>" http://myserver:18500/api/getServerConfiguration
```

reloadConfiguration

POST /api/reloadConfiguration

Flags a device so that it reloads its configuration the next time it contacts the server. Passing reload=false cancels a pending reload.

Parameter	In	Required	Description
deviceCode	Query	Yes	Device code of the target device
reload	Query	Yes	true to request a configuration reload, false to cancel a pending reload

Response: 200 OK on success; 400 Bad Request when the device code is blank.

```
curl -X POST -H "X-API-Key: <your key>"  
"http://myserver:18500/api/reloadConfiguration?deviceCode=2107070002&reload=true"
```

setAlarmAlert

POST /api/setAlarmAlert

Sets or clears the alarm and alert (warning) state of a device, together with the associated messages. Setting alarm or alert to false clears the corresponding message.

Parameter	In	Required	Description
deviceCode	Query	Yes	Device code of the target device
alarm	Query	Yes	true to raise the alarm state, false to clear it
alarmMessage	Query	No	Message stored with the alarm state (used when alarm=true)
alert	Query	Yes	true to raise the alert state, false to clear it
alertMessage	Query	No	Message stored with the alert state (used when alert=true)

Response: 200 OK on success; 400 Bad Request when the device code is blank.

```
curl -X POST -H "X-API-Key: <your key>"  
"http://myserver:18500/api/setAlarmAlert?deviceCode=2107070002&alarm=true&alarmMessage=High%20Level&alert=false"
```

sendRemoteCommand

POST /api/sendRemoteCommand

Sends a raw command directly to an online device and waits for its reply. The call blocks until the device responds or the communication timeout expires.

Parameter	In	Required	Description
deviceCode	Query	Yes	Device code of the target device
command	Query	Yes	The command string to send to the device

Response: 200 OK with the device's raw text response. 400 Bad Request with one of: "No Response" (timeout), "Device is currently offline", or "Device not found in Comms Register".

Note: The device must currently be online (visible in the communications register). Battery devices that are asleep cannot receive remote commands — queue a script command instead.

```
curl -X POST -H "X-API-Key: <your key>"  
"http://myserver:18500/api/sendRemoteCommand?deviceCode=2107070002&command=STATUS"
```

sendEmail

POST /api/sendEmail

Sends an email through the server's configured email account.

Parameters:

Field	Type	Required	Description
recipientAddress	String	Yes	Recipient email address
subject	String	Yes	Message subject
body	String	Yes	Message body (plain text or HTML)
isHTML	Boolean	Yes	true when the body contains HTML

Response: 200 OK when the email is sent; 400 Bad Request for missing fields or malformed JSON; 500 Problem when sending fails.

```
curl -X POST -H "X-API-Key: <your key>" -H "Content-Type: application/json" -d  
"{\"recipientAddress\": \"user@example.com\", \"subject\": \"Test\", \"body\": \"Hello\", \"isHTML\": false}" http://myserver:18500/api/sendEmail
```

getCommsRegister

GET /api/getCommsRegister

Returns the live communications register — the server's in-memory view of every device it is currently managing, including online status, power information, signal strength, firmware version and a per-period communications analyser (packets, drops, latency, signal).

Parameter	In	Required	Description
deviceCode	Query	No	Device code to filter by; omit or leave blank for all devices

Response: 200 OK with { message, devices[] }; 400 Bad Request when the requested device is not found. Device fields:

Field	Type	Description
deviceCode	String	Unique device code
lockCode	String	Site code the device is locked to
status	String	Online / Offline / Sleep
applicationType	String	Application description for the device
deviceType	String	Device type description
databaseCode	String	Database code the device belongs to
databaseMove	String	Pending database move, if any
powerStatus	String	Mains / Battery — current power source
powerMode	String	Mains / Battery / Dual — configured power mode
signalStrength	Integer	Current GSM signal strength in %
wakeupType	String	Manual / Alarm / Auto (battery devices only)
firmwareVersion	String	Device firmware version
lastSeenUTC	Date	Last time the device was seen (UTC)
ipAddress	String	Current IP address of the device
ipPort	Integer	Current IP port of the device
latency	Integer	Current round-trip latency in ms
commsAnalyser[]	Array	Per-period analyser entries: totalPackets, droppedPackets, averageLatency, averageSignal

```
curl -H "X-API-Key: <your key>"
"http://myserver:18500/api/getCommsRegister?deviceCode=2107070002"
```

4.2 Script Command Functions

getScriptCommandInformation

GET /api/getScriptCommandInformation

Returns the queued offline script commands, per device, together with any responses already received and a completion flag. Script commands are delivered to battery devices the next time they wake up.

Parameter	In	Required	Description
deviceCode	Query	No	Device code to filter by; omit for all devices

Response: 200 OK with { message, devices[] } where each device holds { zoneCode, siteCode, deviceCode, commands[] } and each command holds { command, response, complete }; 400 Bad Request when no script commands are found.

```
curl -H "X-API-Key: <your key>"
"http://myserver:18500/api/getScriptCommandInformation?deviceCode=2107070002"
```

saveScriptCommand

POST /api/saveScriptCommand

Queues a new offline script command for a device and flags the device for a configuration update so the command is collected at its next contact.

Parameter	In	Required	Description
deviceCode	Query	Yes	Device code of the target device
command	Query	Yes	The command string to queue

Response: 200 OK on success; 400 Bad Request for a missing device code or command.

```
curl -X POST -H "X-API-Key: <your key>"
"http://myserver:18500/api/saveScriptCommand?deviceCode=2107070002&command=SET%20WAKEUP%2060"
```

clearScriptCommands

POST /api/clearScriptCommands

Deletes all queued script commands for a device.

Parameter	In	Required	Description
deviceCode	Query	Yes	Device code of the target device

Response: 200 OK on success; 400 Bad Request when the device code is missing.

```
curl -X POST -H "X-API-Key: <your key>"
"http://myserver:18500/api/clearScriptCommands?deviceCode=2107070002"
```

4.3 Tank Table Functions

getTankTable

GET /api/getTankTable

Returns the level-to-volume calibration table for a tank device, ordered by product level.

Parameter	In	Required	Description
deviceCode	Query	Yes	Device code of the tank device

Response: 200 OK with { message, deviceCode, tankTable[] } where each entry holds { level, volume, capturedEntry }. capturedEntry marks points captured from a live calibration rather than typed in.

```
curl -H "X-API-Key: <your key>" "http://myserver:18500/api/getTankTable?deviceCode=2107070002"
```

saveTankTable

POST /api/saveTankTable

Replaces the entire tank table for a device. The existing table is deleted and the supplied entries are inserted. Levels are stored to 3 decimal places and volumes to 4.

Parameter	In	Required	Description
deviceCode	Query	Yes	Device code of the tank device

Request body:

```
[ { "level": 0.5, "volume": 1.25, "capturedEntry": false }, ... ]
```

Response: 200 OK on success; 400 Bad Request for a missing device code or malformed body.

Note: This is a full replace — always send the complete table, not just changed rows.

```
curl -X POST -H "X-API-Key: <your key>" -H "Content-Type: application/json" -d
"[{ \"level\":0.5, \"volume\":1.25, \"capturedEntry\":false}]"
"http://myserver:18500/api/saveTankTable?deviceCode=2107070002"
```

calibrateTank

POST /api/calibrateTank

Calibrates the level reading of a tank device fitted with a hydrostatic (pressure) sensor. The dipped level is queued as a script command and delivered to the device at its next contact; the device uses it to recalculate its pressure-to-level conversion factor, calibrating out the product density.

Parameters: deviceCode (query, required) - device to calibrate; dipLevel (query, required) - dipped product level in metres, measured from the bottom of the tank; must be greater than 0.

Response: 200 OK when the calibration command has been queued; 400 Bad Request for a blank or invalid device code, or a dip level of zero or less.

Note: Like all script commands the calibration takes effect when the device next contacts the server - for battery devices that is the next wakeup. Dip the tank as close to the queueing time as possible so the level has not changed when the command is applied.

```
curl -X POST -H "X-API-Key: <your key>"
"http://myserver:18500/api/calibrateTank?deviceCode=2107070002&dipLevel=1.200"
```

4.4 Zone Functions

getZoneInformation

GET /api/getZoneInformation

Returns zone records, including live alarm and alert roll-ups (a zone is flagged when any device inside it is in alarm / alert) and the zone contact details.

Parameter	In	Required	Description
zoneCode	Query	No	Zone code to filter by; omit for all zones

Response: 200 OK with { message, zones[] }; 400 Bad Request when the zone is not found. Zone fields:

Field	Type	Description
-------	------	-------------

zoneCode	String	Zone code
alarm	Boolean	True when any device in the zone is in alarm
alert	Boolean	True when any device in the zone is in alert
description	String	Zone description
contactName	String	Contact name
address1..address4	String	Address lines 1 to 4
country	String	Country
postalCode	String	Postal code
telephone	String	Telephone number
cellular	String	Cellular number
emailAddress	String	Email address

```
curl -H "X-API-Key: <your key>" "http://myserver:18500/api/getZoneInformation?zoneCode=ZN01"
```

saveZone

POST /api/saveZone

Creates a new zone or updates an existing one (matched on zoneCode). All body fields must be present.

JSON request body fields: zoneCode (upsert key), description, contactName, address1–address4, country, postalCode, telephone, cellular, emailAddress — all Strings, all required.

Response: 200 OK on success; 400 Bad Request for a blank zone code or malformed body.

```
curl -X POST -H "X-API-Key: <your key>" -H "Content-Type: application/json" -d @zone.json
http://myserver:18500/api/saveZone
```

deleteZone

POST /api/deleteZone

Deletes a zone.

Parameter	In	Required	Description
zoneCode	Query	Yes	Zone code to delete

Response: 200 OK on success; 400 Bad Request for a blank zone code.

Warning: This cascades: all sites in the zone and all devices at those sites are deleted as well. The operation cannot be undone.

```
curl -X POST -H "X-API-Key: <your key>" "http://myserver:18500/api/deleteZone?zoneCode=ZN01"
```

4.5 Site Functions

getSiteInformation

GET /api/getSiteInformation

Returns site records, including live alarm / alert roll-ups, contact details and the site time zone.

Parameter	In	Required	Description
siteCode	Query	No	Site code to filter by; omit for all sites

Response: 200 OK with { message, sites[] }. Site fields match the zone fields plus zoneCode (parent zone) and timeZone (site time zone identifier); 400 Bad Request when the site is not found.

```
curl -H "X-API-Key: <your key>" "http://myserver:18500/api/getSiteInformation?siteCode=ST01"
```

saveSite

POST /api/saveSite

Creates a new site or updates an existing one (matched on siteCode). All body fields must be present.

JSON request body fields: siteCode (upsert key), description, contactName, address1–address4, country, postalCode, telephone, cellular, emailAddress, timeZone — all Strings, all required.

Response: 200 OK on success; 400 Bad Request for a blank site code or malformed body.

```
curl -X POST -H "X-API-Key: <your key>" -H "Content-Type: application/json" -d @site.json
http://myserver:18500/api/saveSite
```

deleteSite

POST /api/deleteSite

Deletes a site.

Parameter	In	Required	Description
siteCode	Query	Yes	Site code to delete

Response: 200 OK on success; 400 Bad Request for a blank site code.

Warning: This cascades: all devices at the site are deleted as well. The operation cannot be undone.

```
curl -X POST -H "X-API-Key: <your key>" "http://myserver:18500/api/deleteSite?siteCode=ST01"
```

moveSite

POST /api/moveSite

Moves a site (and therefore all of its devices) to a different zone.

Parameter	In	Required	Description
siteCode	Query	Yes	Site code to move
destinationZoneCode	Query	Yes	Zone code the site should move to

Response: 200 OK on success; 400 Bad Request for blank parameters.

```
curl -X POST -H "X-API-Key: <your key>"
"http://myserver:18500/api/moveSite?siteCode=ST01&destinationZoneCode=ZN02"
```

4.6 User Functions

getUserInformation

GET /api/getUserInformation

Returns system user records.

Parameter	In	Required	Description
userCode	Query	No	User code to filter by; omit for all users

Response: 200 OK with { message, users[] }; 400 Bad Request when the user is not found. User fields:

Field	Type	Description
userCode	String	User code (login name)
password	String	Encrypted password as stored
userType	String	User type code: N=Normal, S=Supervisor, O=Operator, T=Technician, A=Administrator, Z=Zone User, U=Site User, D=Device User
accessCode	String	Access code (zone / site / device the user is restricted to, per user type)
name	String	Full name
address1..address4	String	Address lines
country	String	Country
postalCode	String	Postal code
telephone	String	Telephone number
cellular	String	Cellular number
emailAddress	String	Email address

```
curl -H "X-API-Key: <your key>" "http://myserver:18500/api/getUserInformation?userCode=jsmith"
```

authenticateUser

GET /api/authenticateUser

Verifies a user's login credentials. The offered plain-text password is encrypted with the system password encryption and compared against the password stored for the user.

Parameters: userCode (query, required) - user code to authenticate; password (query, required) - plain-text password to verify.

Response: 200 OK with { message, userAuthenticated, name, userType, accessCode, emailAddress } - userAuthenticated is true when the credentials match, false when they do not or the user does not exist. name, userType (code, see getUserInformation), accessCode and emailAddress are populated only when userAuthenticated is true and are blank otherwise; 400 Bad Request for a blank user code or password.

Note: The password travels in the URL query string - only call this endpoint over HTTPS. An unknown user returns userAuthenticated=false rather than an error, so this call does not reveal whether a user code exists.

```
curl -H "X-API-Key: <your key>"  
"https://myserver:18501/api/authenticateUser?userCode=jsmith&password=MyPassword"
```

saveUser

POST /api/saveUser

Creates a new user or updates an existing one (matched on userCode). When creating a user a random 10 character password is generated; use resetUserPassword with newUser=true afterwards to email the credentials to the user.

JSON request body fields:

Field	Type	Required	Description
userCode	String	Yes	User code (upsert key)
userType	String	Yes	One of: Normal, Supervisor, Operator, Technician, Administrator, Zone User, Site User, Device User
accessCode	String	Yes	Access restriction code for zone / site / device scoped user types
name	String	Yes	Full name
address1 - address4	String	Yes	Address lines
country	String	Yes	Country
postalCode	String	Yes	Postal code
telephone	String	Yes	Telephone number
cellular	String	Yes	Cellular number
emailAddress	String	Yes	Email address (needed for password emails)

Response: 200 OK on success; 400 Bad Request for a blank user code or malformed body.

```
curl -X POST -H "X-API-Key: <your key>" -H "Content-Type: application/json" -d @user.json  
http://myserver:18500/api/saveUser
```

deleteUser

POST /api/deleteUser

Deletes a system user.

Parameter	In	Required	Description
userCode	Query	Yes	User code to delete

Response: 200 OK on success; 400 Bad Request for a blank user code.

```
curl -X POST -H "X-API-Key: <your key>" "http://myserver:18500/api/deleteUser?userCode=jsmith"
```

resetUserPassword

POST /api/resetUserPassword

Generates a new random 10 character password for the user, stores it (encrypted) and emails the user their new credentials together with a pre-configured .cwf connection shortcut file. With newUser=true a welcome email is sent instead of a password-reset email.

Parameter	In	Required	Description
userCode	Query	Yes	User code to reset

newUser	Query	No	true to send the new-user welcome email instead of the reset email
---------	-------	----	--

Response: 200 OK with { message: "<new password>" } when the email is sent; 400 with the password in the problem detail when the email fails; 400 Bad Request when the user does not exist.

Note: The user record must contain a valid email address.

```
curl -X POST -H "X-API-Key: <your key>"
"http://myserver:18500/api/resetUserPassword?userCode=jsmith&newUser=false"
```

changeUserPassword

POST /api/changeUserPassword

Sets a user's password. The plain-text password is encrypted by the server with the system password encryption before it is stored.

Parameter	In	Required	Description
userCode	Query	Yes	User code
newPassword	Query	Yes	The new password in plain text; the server encrypts it before storing

Response: 200 OK on success; 400 Bad Request for a blank password or when the user does not exist.

Note: The plain-text password travels in the URL query string - only call this endpoint over HTTPS.

```
curl -X POST -H "X-API-Key: <your key>"
"http://myserver:18500/api/changeUserPassword?userCode=jsmith&newPassword=<new password>"
```

4.7 Device Functions

getDeviceInformation

GET /api/getDeviceInformation

Returns device records. With basicData=true only the core identity / status fields are returned; otherwise every telemetry column in the device table is included (totalisers, loops, pressures, flow, meter data, soil data, etc.).

Parameter	In	Required	Description
deviceCode	Query	No	Device code to filter by; omit for all devices
basicData	Query	No	true to return the reduced basic field set

Response: 200 OK with { message, devices[] }; 400 Bad Request when the device is not found. See Section 6 for the full and basic device field lists.

```
curl -H "X-API-Key: <your key>"
"http://myserver:18500/api/getDeviceInformation?deviceCode=2107070002&basicData=true"
```

addDevice

POST /api/addDevice

Creates a new device record at a site. The device is created with default settings; its details are populated when it first connects to the server.

JSON request body fields: siteCode (query, required) - site the device is added to; deviceCode (query, required) - unique code of the new device.

Response: 200 OK on success; 400 Bad Request for a blank site or device code, or when the device already exists ("Device already in Site - <site code>").

```
curl -X POST -H "X-API-Key: <your key>"  
"http://myserver:18500/api/addDevice?siteCode=ST01&deviceCode=2304130034"
```

deleteDevice

POST /api/deleteDevice

Deletes a device record.

Parameter	In	Required	Description
deviceCode	Query	Yes	Device code to delete

Response: 200 OK on success; 400 Bad Request for a blank device code.

Warning: The operation cannot be undone.

```
curl -X POST -H "X-API-Key: <your key>"  
"http://myserver:18500/api/deleteDevice?deviceCode=2107070002"
```

moveDevice

POST /api/moveDevice

Moves a device to a different site.

Parameter	In	Required	Description
deviceCode	Query	Yes	Device code to move
destinationSiteCode	Query	Yes	Site code the device should move to

Response: 200 OK on success; 400 Bad Request for blank parameters.

```
curl -X POST -H "X-API-Key: <your key>"  
"http://myserver:18500/api/moveDevice?deviceCode=2107070002&destinationSiteCode=ST02"
```

replaceDevice

POST /api/replaceDevice

Replaces the hardware for an installation: the existing device record is re-keyed from the old device code to the new device code, keeping the site assignment, configuration and datalog history.

Parameter	In	Required	Description
oldDeviceCode	Query	Yes	Device code being replaced

newDeviceCode	Query	Yes	Device code of the replacement hardware
---------------	-------	-----	---

Response: 200 OK on success; 400 Bad Request for blank parameters.

```
curl -X POST -H "X-API-Key: <your key>"
"http://myserver:18500/api/replaceDevice?oldDeviceCode=2107070002&newDeviceCode=2304130034"
```

deleteDatalog

POST /api/deleteDatalog

Deletes datalog entries for a device between two dates. Dates are supplied in the site's local time and converted to UTC internally.

Parameter	In	Required	Description
deviceCode	Query	Yes	Device code
startDate	Query	Yes	Start of the range (site local time, e.g. 2026-07-01 00:00:00)
endDate	Query	Yes	End of the range (site local time)

Response: 200 OK on success; 400 Bad Request for an unknown device, an invalid device code, or an invalid date or date range.

Warning: Deleted datalog entries cannot be recovered.

```
curl -X POST -H "X-API-Key: <your key>"
"http://myserver:18500/api/deleteDatalog?deviceCode=2107070002&startDate=2026-07-01&endDate=2026-07-10"
```

getDeviceData

GET /api/getDeviceData

The main data retrieval call. Returns the device's current values plus its datalog readings between two dates. The shape of the response depends on the device's application code — see Section 5 for the response envelope and every application-specific field set. With summarise=true the datalog is reduced to hourly readings.

Parameter	In	Required	Description
deviceCode	Query	Yes	Device code of the datalogger
startDate	Query	Yes	Datalog start date (site local time; accepted formats and range limits per Section 2.3)
endDate	Query	Yes	Datalog end date (site local time)
summarise	Query	No	true to summarise the data into hourly readings

Response: 200 OK with the application-specific JSON object (Section 5); 400 Bad Request for an unknown device, an invalid device code, an invalid date or date range, or "Unsupported application type".

```
curl -H "X-API-Key: <your key>"
"http://myserver:18500/api/getDeviceData?deviceCode=2107070002&startDate=2026-07-01&endDate=2026-07-10&summarise=true"
```


5. getDeviceData — Application Data Reference

Every device runs one of the CloudWorks device applications, identified by its application code (returned as `applicationCode` by `getDeviceInformation`). The `getDeviceData` response is a single JSON object whose fields depend on that application. Every response, regardless of application, starts with the same common envelope of device fields, followed by the application-specific current values and a `datalog[]` array of logged readings.

Devices with an application code not listed below return 400 "Unsupported application type".

5.1 Common Response Envelope

These fields appear in every `getDeviceData` response:

Field	Type	Description
<code>message</code>	String	Describes the data and the date range returned
<code>commsStatus</code>	String	Online / Offline / Sleep / Unknown
<code>lastSeen</code>	Date	Last time the device was seen (site local time)
<code>timeZone</code>	String	Site time zone display name
<code>siteDescription</code>	String	"<Site Code> : <Site Description>"
<code>deviceCode</code>	String	Unique device code
<code>deviceType</code>	String	Device type description, e.g. CDS552 - Cirrus Loop
<code>applicationCode</code>	String	Application code, e.g. 21
<code>dataIndex</code>	Integer	Index key into the datalog table
<code>description</code>	String	Device description
<code>serialNumber</code>	String	Serial number
<code>gsmSignal</code>	Integer	GSM signal strength in %
<code>batteryStatus</code>	Integer	Battery life remaining in %; reported for all readings regardless of power source
<code>powerStatus</code>	String	Mains / Battery / Unknown — current power source
<code>powerMode</code>	String	Mains / Battery / Dual — configured power mode
<code>alarm</code>	Boolean	Alarm active flag
<code>alert</code>	Boolean	Alert / warning active flag
<code>alarmMessage</code>	String	Alarm message
<code>alertMessage</code>	String	Alert / warning message
<code>latitude</code>	Double	Device latitude (6 decimal places)
<code>longitude</code>	Double	Device longitude (6 decimal places)
<code>wakeupPeriod</code>	Integer	Wakeup period in minutes
<code>datalogPeriod</code>	Integer	Datalog period in minutes
<code>lastDatalogDate</code>	Date	Date / time of the last datalog entry (site local time)
<code>lastFtpUpload</code>	Date	Last FTP upload time (site local time)
<code>userConfigurationData</code>	String	User defined configuration data (max 220 bytes)

5.2 Hourly Summarisation (`summarise=true`)

When `summarise=true` is supplied, the raw datalog is reduced to one reading per hour:

- The period runs from the first whole hour at or after the first reading to the last whole hour at or before the final reading.
- Each hourly entry takes the last reading that falls inside that hour.
- Hours with no readings are filled by linear interpolation between the surrounding real readings and flagged with interpolatedEntry=true.
- Trailing hours with no later real reading carry the last known values forward, also flagged as interpolated.

5.3 Application Field Reference

For each application below, **Current values** lists the live fields appended to the common envelope, and **Datalog entry** lists the fields of each element in the datalog[] array. Every datalog entry also includes logDate (datalog date/time, local time at site). Application code 036 is not implemented.

Application 000

Dual pulse counting with a 4-20mA loop input and digital input/output.

Current values: totaliser1 / totaliser1Units, totaliser2 / totaliser2Units, loopReading / loopUnits, input, output

Datalog entry: logDate, totaliser1, totaliser2, consumption1, consumption2, loopReading, input, output, batteryStatus, powerStatus, interpolatedEntry

Application 001

Dual pulse metering with pressure on the 4-20mA loop; flow is calculated from consumption.

Current values: totaliser1 / totaliser1Units, totaliser2 / totaliser2Units, loopReading (pressure) / loopUnits, input, output

Datalog entry: logDate, totaliser1, totaliser2, consumption (combined), flow (calculated), pressure, input, output, batteryStatus, powerStatus, interpolatedEntry

Application 002

Forward / reverse pulse metering with pressure on the 4-20mA loop.

Current values: forwardTotaliser / forwardTotaliserUnits, reverseTotaliser / reverseTotaliserUnits, loopReading (pressure) / loopUnits, input, output

Datalog entry: logDate, forwardTotaliser, reverseTotaliser, forwardConsumption, reverseConsumption, flow (calculated), pressure, input, output, batteryStatus, powerStatus, interpolatedEntry

Application 003

Serial/interface meter with forward and reverse totalisers, live flow and pressure readings.

Current values: interfaceError, forwardTotaliser / forwardTotaliserUnits, reverseTotaliser / reverseTotaliserUnits, flow / flowUnits, pressure / pressureUnits, loopReading / loopUnits, input, output

Datalog entry: logDate, interfaceError, forwardTotaliser, reverseTotaliser, forwardConsumption, reverseConsumption, flow, pressure, loopReading, input, output, batteryStatus, powerStatus, interpolatedEntry

Application 004

ECO-interface meter plus dual pulse totalisers, loop and digital I/O.

Current values: interfaceError, forwardTotaliser / forwardTotaliserUnits, medium (MBus code), meterSerial, totaliser1 / totaliser1Units, totaliser2 / totaliser2Units, loopReading / loopUnits, input, output

Datalog entry: logDate, ecoStatus, serialNumber, interfaceError, totaliser (ECO), consumption, flow (calculated), totaliser1, totaliser2, loopReading, input, output, batteryStatus, powerStatus, interpolatedEntry

Application 005

Serial/interface meter (same data set as application 003).

Current values: interfaceError, forwardTotaliser / forwardTotaliserUnits, reverseTotaliser / reverseTotaliserUnits, flow / flowUnits, pressure / pressureUnits, loopReading / loopUnits, input, output

Datalog entry: logDate, interfaceError, forwardTotaliser, reverseTotaliser, forwardConsumption, reverseConsumption, flow, pressure, loopReading, input, output, batteryStatus, powerStatus, interpolatedEntry

Application 006

MBus meter with cumulative / forward / reverse totalisers, temperatures and meter diagnostics, plus loop and digital I/O.

Current values: interfaceError, meterBattery (days), cumulativeTotaliser / cumulativeTotaliserUnits, forwardTotaliser / forwardTotaliserUnits, reverseTotaliser / reverseTotaliserUnits, medium (MBus code), meterSerial, mbusStatus, flow / flowUnits, ambientTemperature / ambientTemperatureUnits, mediumTemperature / mediumTemperatureUnits, meterAlarmData, meterData, meterFirmwareVersion, loopReading / loopUnits, input, output

Datalog entry: logDate, mbusStatus, serialNumber, interfaceError, cumulativeTotaliser, cumulativeConsumption, forwardTotaliser, forwardConsumption, reverseTotaliser, reverseConsumption, flow, mediumTemperature, ambientTemperature, meterBatteryLife (days), meterAlarmData, meterData, loopReading, input, output, batteryStatus, powerStatus, interpolatedEntry

Application 007

Simple dual pulse totaliser logging.

Current values: totaliser1 / totaliser1Units, totaliser2 / totaliser2Units

Datalog entry: logDate, totaliser1, totaliser2, consumption1, consumption2, batteryStatus, powerStatus, interpolatedEntry

Application 008

Dual pulse totalisers with combined consumption and calculated flow.

Current values: totaliser1 / totaliser1Units, totaliser2 / totaliser2Units

Datalog entry: logDate, totaliser1, totaliser2, consumption (combined), flow (calculated), batteryStatus, powerStatus, interpolatedEntry

Application 009

Forward / reverse pulse totalisers with calculated flow.

Current values: forwardTotaliser / forwardTotaliserUnits, reverseTotaliser / reverseTotaliserUnits

Datalog entry: logDate, forwardTotaliser, reverseTotaliser, forwardConsumption, reverseConsumption, flow (calculated), batteryStatus, powerStatus, interpolatedEntry

Application 010

ECO-interface meter plus dual pulse totalisers (no loop / digital I/O).

Current values: interfaceError, forwardTotaliser / forwardTotaliserUnits, medium (MBus code), meterSerial, totaliser1 / totaliser1Units, totaliser2 / totaliser2Units

Datalog entry: logDate, ecoStatus, serialNumber, interfaceError, totaliser (ECO), consumption, flow (calculated), totaliser1, totaliser2, batteryStatus, powerStatus, interpolatedEntry

Application 011

MBus meter with full totaliser set, temperatures and meter diagnostics (no loop / digital I/O).

Current values: interfaceError, meterBattery (days), cumulativeTotaliser / cumulativeTotaliserUnits, forwardTotaliser / forwardTotaliserUnits, reverseTotaliser / reverseTotaliserUnits, medium (MBus code), meterSerial, mbusStatus, flow / flowUnits, ambientTemperature / ambientTemperatureUnits, mediumTemperature / mediumTemperatureUnits, meterAlarmData, meterData, meterFirmwareVersion

Datalog entry: logDate, mbusStatus, serialNumber, interfaceError, cumulativeTotaliser, cumulativeConsumption, forwardTotaliser, forwardConsumption, reverseTotaliser, reverseConsumption, flow, mediumTemperature, ambientTemperature, meterBatteryLife (days), meterAlarmData, meterData, batteryStatus, powerStatus, interpolatedEntry

Application 012

Single 4-20mA loop sensor with high / low alarms.

Current values: loopReading / loopUnits, loopAlarm (None / High Alarm / Low Alarm)

Datalog entry: logDate, loopReading, loopAlarm, batteryStatus, powerStatus, interpolatedEntry

Application 013

Serial/interface meter with loop alarm monitoring.

Current values: interfaceError, forwardTotaliser / forwardTotaliserUnits, reverseTotaliser / reverseTotaliserUnits, flow / flowUnits, pressure / pressureUnits, loopReading / loopUnits, loopAlarm

Datalog entry: logDate, interfaceError, forwardTotaliser, reverseTotaliser, forwardConsumption, reverseConsumption, flow, pressure, loopReading, loopAlarm, batteryStatus, powerStatus, interpolatedEntry

Application 014

Serial/interface meter with loop alarm monitoring (same data set as application 013).

Current values: interfaceError, forwardTotaliser / forwardTotaliserUnits, reverseTotaliser / reverseTotaliserUnits, flow / flowUnits, pressure / pressureUnits, loopReading / loopUnits, loopAlarm

Datalog entry: logDate, interfaceError, forwardTotaliser, reverseTotaliser, forwardConsumption, reverseConsumption, flow, pressure, loopReading, loopAlarm, batteryStatus, powerStatus, interpolatedEntry

Application 015

Dual pulse totalisers with a monitored 4-20mA loop.

Current values: totaliser1 / totaliser1Units, totaliser2 / totaliser2Units, loopReading / loopUnits, loopAlarm

Datalog entry: logDate, totaliser1, totaliser2, consumption1, consumption2, loopReading, loopAlarm, batteryStatus, powerStatus, interpolatedEntry

Application 016

Dual pulse totalisers with pressure on a monitored loop; combined consumption and calculated flow.

Current values: totaliser1 / totaliser1Units, totaliser2 / totaliser2Units, loopReading (pressure) / loopUnits, loopAlarm

Datalog entry: logDate, totaliser1, totaliser2, consumption (combined), flow (calculated), pressure, loopAlarm, batteryStatus, powerStatus, interpolatedEntry

Application 017

Forward / reverse pulse totalisers with pressure on a monitored loop.

Current values: forwardTotaliser / forwardTotaliserUnits, reverseTotaliser / reverseTotaliserUnits, loopReading (pressure) / loopUnits, loopAlarm

Datalog entry: logDate, forwardTotaliser, reverseTotaliser, forwardConsumption, reverseConsumption, flow (calculated), pressure, loopAlarm, batteryStatus, powerStatus, interpolatedEntry

Application 018

Serial/interface meter with flow, loop and digital I/O (no pressure).

Current values: interfaceError, forwardTotaliser / forwardTotaliserUnits, reverseTotaliser / reverseTotaliserUnits, flow / flowUnits, loopReading / loopUnits, input, output

Datalog entry: logDate, interfaceError, forwardTotaliser, reverseTotaliser, forwardConsumption, reverseConsumption, flow, loopReading, input, output, batteryStatus, powerStatus, interpolatedEntry

Application 019

Serial/interface meter with flow and a monitored loop.

Current values: interfaceError, forwardTotaliser / forwardTotaliserUnits, reverseTotaliser / reverseTotaliserUnits, flow / flowUnits, loopReading / loopUnits, loopAlarm

Datalog entry: logDate, interfaceError, forwardTotaliser, reverseTotaliser, forwardConsumption, reverseConsumption, flow, loopReading, loopAlarm, batteryStatus, powerStatus, interpolatedEntry

Application 020

Tank level / volume monitoring with digital I/O.

Current values: productLevel / productLevelUnits (m), productVolume / productVolumeUnits (m3), productLevelPercentage, input, output

Datalog entry: logDate, productLevel, productVolume, input, output, batteryStatus, powerStatus, interpolatedEntry

Application 021

Tank level / volume monitoring from a loop sensor with high / low alarms.

Current values: productLevel / productLevelUnits (m), productVolume / productVolumeUnits (m3), productLevelPercentage, loopAlarm

Datalog entry: logDate, productLevel, productVolume, loopAlarm, batteryStatus, powerStatus, interpolatedEntry

Application 022

Tank level / volume monitoring via a serial interface with digital I/O.

Current values: interfaceError, productLevel / productLevelUnits (m), productVolume / productVolumeUnits (m3), productLevelPercentage, input, output

Datalog entry: logDate, interfaceError, productLevel, productVolume, input, output, batteryStatus, powerStatus, interpolatedEntry

Application 023

Tank level / volume monitoring via a serial interface with loop alarms.

Current values: interfaceError, productLevel / productLevelUnits (m), productVolume / productVolumeUnits (m3), productLevelPercentage, loopAlarm

Datalog entry: logDate, interfaceError, productLevel, productVolume, loopAlarm, batteryStatus, powerStatus, interpolatedEntry

Application 024

GPS position tracking with a loop input and digital I/O.

Current values: loopReading / loopUnits, input, output

Datalog entry: logDate, gpsLatitude, gpsLongitude, loopReading, gpsValidFix, gpsError, input, output (no battery / power / interpolated fields)

Application 025

Krohne meter counters with flow, loop and digital I/O.

Current values: interfaceError, counter1 (m3), counter2 (m3), flow / flowUnits, loopReading / loopUnits, input, output

Datalog entry: logDate, counter1, counter2, consumption1, consumption2, flow, loopReading, input, output, interfaceError, batteryStatus, powerStatus, interpolatedEntry

Application 026

Krohne meter counters with flow and a monitored loop.

Current values: interfaceError, counter1 (m3), counter2 (m3), flow / flowUnits, loopReading / loopUnits, loopAlarm

Datalog entry: logDate, counter1, counter2, consumption1, consumption2, flow, loopReading, loopAlarm, interfaceError, batteryStatus, powerStatus, interpolatedEntry

Application 027

Dual pulse totalisers with a dedicated pressure sensor and digital I/O.

Current values: totaliser1 / totaliser1Units, totaliser2 / totaliser2Units, pressure / pressureUnits, input, output

Datalog entry: logDate, totaliser1, totaliser2, consumption (combined), flow (calculated), pressure, input, output, batteryStatus, powerStatus, interpolatedEntry

Application 028

Interface meter dual totalisers (m3) with flow and a monitored loop.

Current values: interfaceError, totaliser1 (m3), totaliser2 (m3), flow / flowUnits, loopReading / loopUnits, loopAlarm

Datalog entry: logDate, totaliser1, totaliser2, consumption1, consumption2, flow, loopReading, loopAlarm, interfaceError, batteryStatus, powerStatus, interpolatedEntry

Application 029

Single totaliser with two independent monitored 4-20mA loops.

Current values: totaliser / totaliserUnits, loop1Reading / loop1Units, loop1Alarm, loop2Reading / loop2Units, loop2Alarm

Datalog entry: logDate, totaliser, consumption, loop1Reading, loop1Alarm, loop2Reading, loop2Alarm, batteryStatus, powerStatus, interpolatedEntry

Application 030

Mbus meter with full totaliser set, temperatures and meter diagnostics (same data set as application 011).

Current values: interfaceError, meterBattery (days), cumulativeTotaliser / cumulativeTotaliserUnits, forwardTotaliser / forwardTotaliserUnits, reverseTotaliser / reverseTotaliserUnits, medium (Mbus code), meterSerial, mbusStatus, flow / flowUnits, ambientTemperature / ambientTemperatureUnits, mediumTemperature / mediumTemperatureUnits, meterAlarmData, meterData, meterFirmwareVersion

Datalog entry: logDate, mbusStatus, serialNumber, interfaceError, cumulativeTotaliser, cumulativeConsumption, forwardTotaliser, forwardConsumption, reverseTotaliser, reverseConsumption, flow, mediumTemperature, ambientTemperature, meterBatteryLife (days), meterAlarmData, meterData, batteryStatus, powerStatus, interpolatedEntry

Application 031

PRV monitoring: totaliser plus upstream / downstream pressures with per-loop alarms.

Current values: totaliser / totaliserUnits, pressureUpstream / pressureUpstreamUnits, loop1Alarm, pressureDownstream / pressureDownstreamUnits, loop2Alarm

Datalog entry: logDate, totaliser, consumption, pressureUpstream, loop1Alarm, pressureDownstream, loop2Alarm, batteryStatus, powerStatus, interpolatedEntry

Application 032

Interface water meter with totaliser, meter identity and a monitored loop.

Current values: interfaceError, totaliser / totaliserUnits, meterSerial, meterSize, loopReading / loopUnits, loopAlarm

Datalog entry: logDate, totaliser, consumption, flow (calculated), meterSerial, loopReading, loopAlarm, interfaceError, batteryStatus, powerStatus, interpolatedEntry

Application 033

Net / forward / reverse totalisers with flow, pressure, device alarm data and a monitored loop.

Current values: interfaceError, totaliser (net) / totaliserUnits, forwardTotaliser / forwardTotaliserUnits, reverseTotaliser / reverseTotaliserUnits, flow / flowUnits, pressure / pressureUnits, deviceAlarmData, loopReading / loopUnits, loopAlarm

Datalog entry: logDate, interfaceError, totaliser (net), reverseTotaliser, consumption (net), reverseConsumption, flow, pressure, loopReading, loopAlarm, batteryStatus, powerStatus, interpolatedEntry

Application 034

Aquamaster 4 flow meter with alarms, meter voltages and a monitored loop.

Current values: interfaceError, forwardTotaliser / forwardTotaliserUnits, reverseTotaliser / reverseTotaliserUnits, flow / flowUnits, pressure / pressureUnits, meterExternalVoltage, meterBatteryVoltage, meterAlarmData (Aquamaster 4 alarm bitmask), loopReading / loopUnits, loopAlarm

Datalog entry: logDate, interfaceError, forwardTotaliser, reverseTotaliser, forwardConsumption, reverseConsumption, flow, pressure, alarmByte (Aquamaster 4 alarm bitmask), loopReading, loopAlarm, batteryStatus, powerStatus, interpolatedEntry

Application 035

Interface water meter with totaliser, meter identity / medium and a monitored loop.

Current values: interfaceError, totaliser / totaliserUnits, meterSerial, meterMedium, meterSize, loopReading / loopUnits, loopAlarm

Datalog entry: logDate, totaliser, consumption, flow (calculated), meterSerial, loopReading, loopAlarm, interfaceError, batteryStatus, powerStatus, interpolatedEntry

Application 037

Soil condition monitoring: temperature, moisture and electrical conductivity.

Current values: interfaceError, soilTemperature / soilTemperatureUnits, soilMoisture / soilMoistureUnits, soilElectricalConductivity / soilElectricalConductivityUnits

Datalog entry: logDate, interfaceError, soilTemperature, soilMoisture, soilElectricalConductivity, batteryStatus, powerStatus, interpolatedEntry

Application 038

MAG8000 flow meter with dual totalisers, meter battery and a monitored loop.

Current values: interfaceError, totaliser1 / totaliser1Units, totaliser2 / totaliser2Units, flow / flowUnits, meterBattery (%), meterAlarmData (MAG8000 alarm bitmask), loopReading / loopUnits, loopAlarm

Datalog entry: logDate, interfaceError, totaliser1, totaliser2, consumption1, consumption2, flow, alarmByte (MAG8000 alarm bitmask), loopReading, loopAlarm, batteryStatus, powerStatus, interpolatedEntry

Application 039

Aquamaster 3 flow meter with power-source diagnostics and a monitored loop.

Current values: interfaceError, forwardTotaliser / forwardTotaliserUnits, reverseTotaliser / reverseTotaliserUnits, flow / flowUnits, pressure / pressureUnits, meterPowerSource, meterExternalPowerStatus, meterInternalPowerStatus, meterAlarmData (Aquamaster 3 alarm bitmask), loopReading / loopUnits, loopAlarm

Datalog entry: logDate, interfaceError, forwardTotaliser, reverseTotaliser, forwardConsumption, reverseConsumption, flow, pressure, alarmByte (Aquamaster 3 alarm bitmask), loopReading, loopAlarm, batteryStatus, powerStatus, interpolatedEntry

Application 040

Pulse line status monitoring with a monitored loop.

Current values: pulse1Status (0=Low 1=High), pulse2Status (0=Low 1=High), loopReading / loopUnits, loopAlarm

Datalog entry: logDate, pulse1Status, pulse2Status, loopReading, loopAlarm, batteryStatus, powerStatus, interpolatedEntry

Application 041

Pressure monitoring via a serial interface.

Current values: interfaceError, pressure / pressureUnits

Datalog entry: logDate, pressure, interfaceError, batteryStatus, powerStatus, interpolatedEntry

Application 042

Cathodic protection monitoring.

Current values: cathodicVoltage, cathodicStatus (N=None, C=Corroding, O=Overprotected)

Datalog entry: logDate, cathodicVoltage, cathodicStatus, batteryStatus, powerStatus, interpolatedEntry

Application 043

QT/W803 flow meter with pressure and meter battery.

Current values: interfaceError, forwardTotaliser / forwardTotaliserUnits, reverseTotaliser / reverseTotaliserUnits, flow / flowUnits, pressure / pressureUnits, meterBattery (%), meterAlarmData (QT/W803 alarm bitmask)

Datalog entry: logDate, interfaceError, forwardTotaliser, reverseTotaliser, forwardConsumption, reverseConsumption, flow, pressure, alarmByte (QT/W803 alarm bitmask), batteryStatus, powerStatus, interpolatedEntry

Application 044

Tank level / volume / temperature monitoring via a serial interface.

Current values: interfaceError, productLevel / productLevelUnits, productVolume / productVolumeUnits, productTemperature / productTemperatureUnits, productLevelPercentage

Datalog entry: logDate, level, volume, temperature, batteryStatus, powerStatus, interfaceError, interpolatedEntry

Application 045

Interface flow meter with net / forward / reverse totalisers, flow, pressure, decoded meter alarms and a monitored 4-20mA loop.

Current values: interfaceError, totaliser (net) / totaliserUnits, forwardTotaliser / forwardTotaliserUnits, reverseTotaliser / reverseTotaliserUnits, flow / flowUnits, pressure / pressureUnits, deviceAlarmData (raw meter alarm value), deviceAlarm (decoded: blank = none / Empty Pipe / Meter Battery Low / Unknown Alarm), loopReading / loopUnits, loopAlarm

Datalog entry: logDate, interfaceError, forwardTotaliser, reverseTotaliser, forwardConsumption, reverseConsumption, flow, pressure, loopReading, loopAlarm, deviceAlarm, batteryStatus, powerStatus, interpolatedEntry

Application 046

Interface flow meter with net / forward / reverse totalisers, flow and a monitored 4-20mA loop (no pressure or meter alarms).

Current values: interfaceError, totaliser (net) / totaliserUnits, forwardTotaliser / forwardTotaliserUnits, reverseTotaliser / reverseTotaliserUnits, flow / flowUnits, loopReading / loopUnits, loopAlarm

Datalog entry: logDate, interfaceError, forwardTotaliser, reverseTotaliser, forwardConsumption, reverseConsumption, flow, loopReading, loopAlarm, batteryStatus, powerStatus, interpolatedEntry

6. getDeviceInformation Field Reference

6.1 Basic Device Fields (basicData=true)

Field	Type	Description
updateConfiguration	Boolean	Device configuration update pending flag
dataIndex	Integer	Datalog table index key
zoneCode	String	Zone code
siteCode	String	Site code
deviceCode	String	Unique device code
commsStatus	String	Online / Offline / Sleep / Unknown
lastSeen	Date	Last time the device was seen (site local time)
timeZone	String	Site time zone
deviceType	String	Device type, e.g. CDS552
deviceDescription	String	Device type description
applicationCode	String	Application code
applicationDescription	String	Application description
description	String	Device description
serialNumber	String	Serial number
gsmSignal	Integer	GSM signal strength in %
batteryStatus	Integer	Battery life remaining in %
powerStatus	String	Mains / Battery / Unknown
powerMode	String	Mains / Battery / Dual
alarm / alert	Boolean	Alarm and alert flags
alarmMessage / alertMessage	String	Alarm and alert messages
latitude / longitude	Double	Device position
wakeupPeriod	Integer	Wakeup period in minutes
datalogPeriod	Integer	Datalog period in minutes
lastDatalogDate	Date	Date / time of the last datalog entry (site local time)
lastFtpUpload	Date	Last FTP upload time (site local time)
userConfigurationData	String	User defined configuration data

6.2 Full Device Fields (basicData=false)

The full response contains every basic field above plus every telemetry column, populated according to the device application (unused columns hold defaults):

Field	Type	Description
interfaceError	Boolean	Interface error flag
totaliser / totaliserUnits	Double / String	Totaliser value and units
totaliser1 / totaliser1Units	Double / String	Totaliser 1 value and units
totaliser2 / totaliser2Units	Double / String	Totaliser 2 value and units
cumulativeTotaliser / cumulativeTotaliserUnits	Double / String	Cumulative totaliser value and units

forwardTotaliser / forwardTotaliserUnits	Double / String	Forward totaliser value and units
reverseTotaliser / reverseTotaliserUnits	Double / String	Reverse totaliser value and units
counter1 / counter2	Double	Krohne meter counters (m3)
pulse1Status / pulse2Status	Integer	Pulse input line status 0=Low 1=High
productVolume / productLevel	Double	Tank product volume (m3) and level (m)
tankCalibration	Double	Tank calibration value
cathodicVoltage / cathodicStatus	Double / String	Cathodic protection voltage and status (N/C/O)
loopReading / loopUnits / loopAlarm	Double / String / String	Loop value, units and alarm (None / High Alarm / Low Alarm / Unknown)
loop1Reading / loop1Units / loop1Alarm	Double / String / String	Loop 1 value, units and alarm
loop2Reading / loop2Units / loop2Alarm	Double / String / String	Loop 2 value, units and alarm
pressure / pressureUnits	Double / String	Pressure reading and units
pressureUpstream / pressureUpstreamUnits	Double / String	Upstream pressure reading and units
pressureDownstream / pressureDownstreamUnits	Double / String	Downstream pressure reading and units
flow / flowUnits	Double / String	Flow reading and units
medium	Integer	Medium through the meter (MBus code)
mediumTemperature / mediumTemperatureUnits	Double / String	Medium temperature and units
ambientTemperature / ambientTemperatureUnits	Double / String	Ambient temperature and units
input / output	Integer	Digital input / output status 0=Off 1=On
deviceAlarmData	String	Alarm data relating to the attached device
mbusStatus	Integer	MBus interface status byte
meterSerial	String	Meter serial number
meterMedium	String	Medium flowing through the meter (text)
meterBattery	Integer	Remaining days on meter battery
meterExternalVoltage / meterBatteryVoltage	Double	Meter external / battery voltages
meterExternalPowerStatus / meterInternalPowerStatus	String	Meter power status values
meterPowerSource	String	Power source for the meter
meterData / meterAlarmData	Integer	Meter manufacturer specific data / alarm data
meterFirmwareVersion	Decimal	Meter firmware version
meterSize	String	Size of the meter
soilTemperature / soilTemperatureUnits	Double / String	Soil temperature and units
soilMoisture / soilMoistureUnits	Double / String	Soil moisture and units
soilElectricalConductivity / soilElectricalConductivityUnits	Double / String	Soil electrical conductivity and units
soilPh	Double	Soil pH reading
soilNitrogen / soilNitrogenUnits	Double / String	Soil nitrogen and units

soilPhosphorus / soilPhosphorusUnits	Double / String	Soil phosphorus and units
soilPotassium / soilPotassiumUnits	Double / String	Soil potassium and units
soilSensorManufactureDate	Date	Soil sensor manufacture date (pH expiry)

7. Appendix — Value Reference

7.1 Status Values

Field	Values
commsStatus / status	Online — device connected; Offline — mains device not connected; Sleep — battery device between wakeups; Unknown — not in the live register
powerStatus	Mains / Battery / Unknown (current power source)
powerMode	Mains / Battery / Dual (configured mode)
loopAlarm (and loop1/loop2)	None / High Alarm / Low Alarm / Unknown
wakeupType	Manual / Alarm / Auto (battery devices only)
cathodicStatus	N = None, C = Corroding, O = Overprotected
userType codes	N=Normal, S=Supervisor, O=Operator, T=Technician, A=Administrator, Z=Zone User, U=Site User, D=Device User
input / output	0 = Off, 1 = On
pulse1Status / pulse2Status	0 = Low, 1 = High

7.2 Practical Notes

- Query dates for datalog calls are in the site's local time zone, not the caller's.
- The interpolatedEntry flag distinguishes real logged readings from values filled in by the hourly summariser.
- Battery devices are normally in Sleep state; they cannot receive sendRemoteCommand — use saveScriptCommand so the command is delivered at the next wakeup.
- deleteZone and deleteSite cascade to the devices beneath them; deleteDatalog permanently removes readings. There is no undo for any delete endpoint.
- Keep API keys secret; a key grants full read / write access to its entire database, including user management.